

# Performance Profile Casual Ranger

| Our Vision   | Our Objectives  | Our Values                               |
|--|---|--|
| A vibrant coastal community,<br>connected to the environment,<br>living the village lifestyle.     | <ul> <li>Enhance community connection<br/>and well-being.</li> <li>Operate as environmental<br/>custodians for the future.</li> <li>Support local jobs, industry, and<br/>small business and facilitate<br/>sustainable development.</li> </ul> | Consistency<br>Sustainability<br>Honesty |
| Our Commitment   |   | Integrity                                |
| Protect what makes us special,<br>improve our quality of life, and<br>plan for future generations. |   | Teamwork<br>Transparency<br>Respect      |

| Position:   | Ranger             |                          |                   |
|-------------|--------------------|--------------------------|-------------------|
| Department: | Community Services | Direct No direct reports | No direct reports |
| Reports to: | Senior Ranger      | Reports:                 | No direct reports |
| Status:     | Casual             |                          |                   |

# Performance Summary

The Casual Ranger is expected to;

- Deliver a high standard of community education and Municipal Law enforcement.
- Strive for continuous improvement in our workplace and excellence in customer service.
- Be a part of a strong team culture.
- Be solution focused and have a 'can do attitude'.
- Champion the Shire's vision, values and mission statement.

## **Key Responsibilities**

- Patrol the district and undertake both proactive and reactive regulatory functions under the following West Australian Legislation:
  - Dog Act 1976/Dog Regulations 2013
  - Cat Act 2011/ Cat Regulations 2012
  - Local Government Act 1995
  - Local Government (Miscellaneous Provisions) Act 1960
  - Litter Act 1979 and Regulations 1981
  - Caravan Parks and Camping Grounds Act 1995 and Regulations 1997
  - Interpretation Act 1984
  - Bush Fires Act and Regulations 1954
  - Emergency Management Act 2005
  - Shire of Denmark Local Laws
  - Records Management Act and Gazetted Local Laws.
- Communicate and educate effectively in an empathetic manner, using a high level of customer service, ensuring a consistent and transparent approach.
- Issue Infringements and give verbal and written warnings in accordance with relevant Acts, Regulations and By-Laws.
- Maintain a high degree of confidentiality and integrity.
- Undertake firebreak and hazard inspections.
- Undertake all aspects of animal control and management, including snake handling, euthanasia of injured wildlife and Pound Keeper.
- Process and respond to internal and external correspondence, complaints, and queries.
- Assist team members with fire mitigation planning, inspections, identification of hazards, and monitoring strategic fire breaks and water tank conditions.
- Support educational programs regarding ranger services responsibilities within the community.
- Provide advice and assistance to various departments as required.
- Undertake training as required to develop the necessary knowledge for the position.
- Patrol Council vested reserves to ensure correct use in accordance with Council policy and monitor and replace dog refuse bags at authorised Dog Exercise areas.
- Other duties generally associated with Ranger Services as directed by the Senior Ranger

#### **Position Requirements**

- Ability to interpret and apply statute laws, compile reports, and make recommendations.
- Well-developed oral and written communication skills, including strong negotiation and conflict management skills.
- Ability to work public holidays and weekends as required.
- Proficient in Microsoft Office and strong computing skills.
- Well-developed time management and organisation skills.
- Experience in a compliance or investigative role.
- Experience in animal handling.
- Qualifications in Regulatory Officer Compliance Skills-ROCS 1 & 2 (Desirable)
- Current Police and Working with Children Clearance.
- Current "C" class driver's licence.

## General Accountability, Attitude, Behaviour and Conduct

Every person carrying out work for the Shire has a personal accountability, obligation and responsibilities, attitudes, behaviour and conduct, as detailed in the Shire's Code of Conduct, including:

- > Adhering to management directives and approved policies and procedures.
- Taking reasonable care to ensure personal safety and health at work of themselves and other persons.
- Adhering to lawful and reasonable directions from the employer and particularly those relating to employee integrity, confidentiality, Shire reputation, efficiency, fraud and corruption prevention.
- Respecting and maintaining Shire values and culture.

## Certification

As the occupant of this position, I have noted and agreed to the Values, statement of duties, responsibilities and other requirements as detailed in this document.

| NAME                         | SIGNATURE |
|------------------------------|-----------|
| DATE                         |           |
| MANAGER                      | SIGNATURE |
| DATE                         |           |
| PERFORMANCE PROFILE REVIEWED | DATE      |