

Information for New Kerbside Waste Collection Service Applicants

The Shire of Denmark collects waste in accordance with the Waste Avoidance and Resource Recovery Act 2007. Shire of Denmark Health Local Laws 1998 and Council Policy P100104 provide for the compulsory collection of waste from all dwellings located in the Denmark, Peaceful Bay and Nornalup townsites, and from the Special Residential zone and higher density zones outside of those townsites.

- Rubbish services are compulsory within the gazetted service areas. Recycling services are not available in Peaceful Bay or Nornalup, but are available in all other compulsory service areas.
- Rubbish services are activated upon completion of a residential dwelling, whether or not the dwelling is occupied. Property owners are welcome to apply for additional services at any time. Applications must be signed by the owner.
- Commercial Rubbish services are not compulsory. Businesses are required to request the property owner to activate a new service, as the property owner is liable for the service charges.
- Waste Receptacles (bins), are purchased and are the property of the purchaser. Bins must be 120L dark green bin with red lid to be serviced. Rubbish bins must also display a service sticker as supplied by the Shire of Denmark.
- Kerbside Waste Collection Services are charged annually on the Shire of Denmark Rate Notice to the owner as per the Schedule of Fees & Charges.
- Recycling services are provided by Shire of Denmark's contractor, Cleanaway.
- ACQUIRING A BIN
 - Rubbish bins will need to be purchased by the property owner. 120L bins with a dark green body and a red lid can be purchased from hardware stores locally.
 - Recycling bins are paid for at the Shire of Denmark Administration and delivered to the property by Cleanaway.
 - A rubbish bin sticker is required to be placed on the front of the rubbish bin in order for all kerbside rubbish bin collection services to commence. Stickers will be provided when payment for the service is processed.
- DOMESTIC KERBSIDE WASTE COLLECTION SERVICE
 - Domestic bins are picked up on Mondays, Tuesdays, Thursdays or Fridays depending on the property's location. For collection days map and calendar please visit: <https://www.denmark.wa.gov.au/our-services/waste-services.aspx#bin-collection>
- COMMERCIAL KERBSIDE WASTE COLLECTION SERVICE
 - Weekly Commercial bins are picked up on Mondays or Fridays. Commercial bins which are collected once a week are collected on Monday and commercial bins which are collected twice weekly are picked up on Monday and Friday, unless notified otherwise by the Shire of Denmark.
- PROVISION of RUBBISH SERVICE FOR THE DISABLED/INFIRMED (Council Policy P100103)
 - If a resident is unable to wheel their rubbish bin from the front of their property to the kerb line and return, due to age or other medical circumstances, then the resident may apply to the Shire of Denmark, in writing, with a supporting letter from their medical practitioner, for one rubbish bin per property per fortnightly pickup to be collected by a Shire employee from the resident's front yard.
 - The resident will be informed, in writing, if their application is successful.
 - Upon notification of any change to the resident's circumstances, including death, change of ownership and change of tenancy, the Shire of Denmark will no longer collect the rubbish bin from the resident's front yard.
 - This service does not relate to the recycling bin. Please contact Cleanaway if the recycling bin is also required to be collected from the front yard.

For further information relating to Kerbside Waste Collection Services, please contact the Shire of Denmark's Civil Infrastructure Administration on 08 9848 0356, or email to enquiries@denmark.wa.gov.au, or access the Shire of Denmark website at www.denmark.wa.gov.au, and search for Waste Services.

Further information about recycling services is available from Cleanaway on 08 6801 7500